

Senior Consultant, Health Strategy and Transformation Training and Communications Consultant

Tysons Corner, Virginia
Client Services
20828

Share Job

Job Description

Overview

Guidehouse is a leading global provider of consulting services to the public sector and commercial markets, with broad capabilities in management, technology, and risk consulting. By combining our public and private sector expertise, we help clients address their most complex challenges and navigate significant regulatory pressures focusing on transformational change, business resiliency, and technology-driven innovation. Across a range of advisory, consulting, outsourcing, and digital services, we create scalable, innovative solutions that help our clients outwit complexity and position them for future growth and success. The company has more than 12,000 professionals in over 50 locations globally. Guidehouse is a Veritas Capital portfolio company, led by seasoned professionals with proven and diverse expertise in traditional and emerging technologies, markets, and agenda-setting issues driving national and global economies. For more information, please visit www.guidehouse.com.

Responsibilities

Our senior consultants are critical contributors to exceptional teams across our account, taking complex and nuanced business problems and delivering customized solutions within emerging health sciences. Senior consultants work with their colleagues and managers, developing solutions and executing excellent client delivery within a fast-paced and growing industry. In this position, a successful candidate will utilize their knowledge and skills in process improvement and risk and control design to analyze and improve business processes within a growing and highly regulated environment. Senior consultants actively contribute to research, analysis, and presentation development while supporting client relationships and identifying new opportunities for adding value. The person in this position will play a critical role in program transformation and sustainable, human-centered change, working together with our public health sector clients to co-create and deliver strategy and operations solutions for delivery and improvement in support of their public health missions. Our senior consultants are skilled at developing clear, concise, and creative solutions and presentations within highly technical environments.

Job Description:

Our ideal team member is someone who:

- Thrives in ambiguity and a matrixed client environment to deliver exceptional solutions
- Actively contributes to the implementation of new systems and processes, including planning, training, evaluation and documenting of outcomes
- Excels at stakeholder analyses, client engagement and relationship management
- Strong strategic communications acumen with expert ability to quickly produce quality communications material that incorporates appropriate tone and vision
- Possess extended portfolio of training development and delivery with sound ability to assess the stakeholders' groups, identify training needs, design and/or develop training documentation, create training schedule, prepare for training logistics, and execute training delivery
- Provide ongoing performance monitoring, including development of KPIs and surveys
- Provide troubleshooting support to the various teams through multiple support channels
- Knowledge of diverse consulting frameworks to develop ideas into actionable plans
- Proactively understands impacts, assesses risks and suggests mitigation strategies for multiple workstreams
- Builds and shares knowledge across GH teams including in areas of health sciences, strategy, innovation, operational excellence, change management, and risk management

Qualifications

Required

- 4+ years of experience in communications, professional learning and development, and/or process improvement. Possession of an advanced degree may be substituted for one year of non-lead experience.
- BA/BS degree
- Ability to proactively identifying gaps, issues, and development of resolutions toward project goals
- Intermediate level of SharePoint, MS Teams
- Intermediate to expert level of MS Office, especially Excel and MS PowerPoint
- Knowledge of learning and development methodologies and tools
- Experience with Data collection, analyses and summary reports writing
- Experience with presentation, facilitation, and training delivery (including virtual training)

Preferred

- Previous experience working in highly regulated environment and/or Federal Agency.
- Experience with Tableau or other data visualization tools
- Experience with digital communication tools, e.g., whiteboards
- Work experience with project management software e.g. JIRA

- WORK EXPERIENCE WITH PROJECT MANAGEMENT SOFTWARE, E.G., JIRA

- Familiarity with recording and editing tools such as Canva, Camtasia, Zoom meetings, etc.
- Experience in contributing to a change management project
- Experience in organizational development, strategy, and transformation
- Experience in adult education

Additional Requirements

The successful candidate must not be subject to employment restrictions from a former employer (such as a non-compete) that would prevent the candidate from performing the job responsibilities as described.

Disclaimer

About Guidehouse

Guidehouse is an Equal Employment Opportunity / Affirmative Action employer. All qualified applicants will receive consideration for employment without regard to race, color, national origin, ancestry, citizenship status, military status, protected veteran status, religion, creed, physical or mental disability, medical condition, marital status, sex, sexual orientation, gender, gender identity or expression, age, genetic information, or any other basis protected by law, ordinance, or regulation.

Guidehouse will consider for employment qualified applicants with criminal histories in a manner consistent with the requirements of applicable law or ordinance including the Fair Chance Ordinance of Los Angeles and San Francisco.

If you have visited our website for information about employment opportunities, or to apply for a position, and you require an accommodation, please contact Guidehouse Recruiting at 1-571-633-1711 or via email at RecruitingAccommodation@guidehouse.com. All information you provide will be kept confidential and will be used only to the extent required to provide needed reasonable accommodation.

Guidehouse does not accept unsolicited resumes through or from search firms or staffing agencies. All unsolicited resumes will be considered the property of Guidehouse and Guidehouse will not be obligated to pay a placement fee.

Rewards and Benefits

Guidehouse offers a comprehensive, total rewards package that includes competitive compensation and a flexible benefits package that reflects our commitment to creating a diverse and supportive workplace.

Benefits include:

- Medical, Rx, Dental & Vision Insurance
- Personal and Family Sick Time & Company Paid Holidays
- Position may be eligible for a discretionary variable incentive bonus
- Parental Leave and Adoption Assistance
- 401(k) Retirement Plan
- Basic Life & Supplemental Life
- Health Savings Account, Dental/Vision & Dependent Care Flexible Spending Accounts
- Short-Term & Long-Term Disability
- Tuition Reimbursement, Personal Development & Learning Opportunities
- Skills Development & Certifications
- Employee Referral Program
- Corporate Sponsored Events & Community Outreach
- Emergency Back-Up Childcare Program